

## **Our Full Management Service** - 18%

When given the written permission of the landlord our rent collection service will include;

- Rent Protection of up to £5,000.00 PCM
- FREE There are no additional charges for rent protection, when the monthly management fee is 18% PCM, when rent is above £550.00 PCM and below £2,500 PCM.
- A fee of £42.00 is payable from the first months rent applicable to an initial tenancy, then annually thereafter when rent is lower that £550.00 PCM.
- A fee of £180.00 is payable from the first months rent applicable to an initial tenancy, then annually thereafter when rent exceeds £2,500.00 PCM.
- Rent protection can only be offered by the provider of the policy, should each tenant pass the applicable reference and credit checks to a satisfactory and acceptable level of the rent protection provider.
- The property will be placed on our comprehensive marketing rental list, copies of which are available in all sales offices as well as our rental branches.
- We will commence our high profile and extensive advertising campaigns, including our own and leading websites such as Zoopla and OnTheMarket.
- We will automatically arrange for a 'TO LET' board to be erected on instruction and to re-advertise the property unless you instruct otherwise.
- Prospective tenants will be accompanied to view the property by professional and experienced staff.
- Comprehensive reference and credit checks, via an independent referencing agency will be obtained for the prospective tenants.
- A full inventory and schedule of condition will be provided for your property.
- We will carry out the required gas, electric and water meter readings as well as notifications to the provided suppliers and council tax department at the start and end of each tenancy.
- A LGSR (Landlords Gas Safety Record) will be obtained and maintained for the property, which is required by law. (The fee for this is payable by the landlord.)
- An EPC (Energy Performance Certificate) will be obtained and made available for the property, required by law. (The fee for this is payable by the landlord).
- A satisfactory EICR (Electrical Installation Condition Report) will be obtained and made available for the property, required by law. (The fee for this is payable by the landlord).
- A LRA (Legionnaires Risk Assessment) will be obtained and made available for the property, to help the landlord assess and control the risk of exposure to tenants to legionnaires. (The fee for this is payable by the landlord).
- We will register the tenancy with the Tenancy Deposit Scheme (TDS) within the required 30 days of the tenancy start date.
- Initial set up costs equivalent to two and a half weeks rent for the legal documents, tenancy registration with TDS, advertising, the completion of a comprehensive inventory and a tenancy agreement is payable by the landlord once a tenant is secured.
- The tenancy agreement will be for a minimum term of six months and will continue on a month to month basis beyond the six month tenancy unless otherwise instructed.
- Rent will be collected on a monthly basis and accounted to the landlord by the Bank Automated Clearing System (BACS).
- The property will be inspected between every ten and fourteen weeks for the duration of the tenants term at the property, with a follow up and comprehensive report then issued.
- Tenants are responsible for contacting us in the event of any breakdowns or repairs needed at the property, when our internal maintenance departments will deal with the issue on the landlords behalf via approved or preferred tradesmen.
- When a tenant vacates the property, it will be inspected with our inspection both incorporating and utilising our comprehensive inventory. If there is damage, breakages or if the property requires cleaning this will be attended to and charges will be deducted from the bond held (fair wear and tear accepted), once agreed by both parties. In instances where both parties do not agree to potential deductions, the amount of the bond in question will be dealt with using the TDS procedure that has to be followed and the 'undisputed' amount return to the tenant or sent to the landlord whichever is applicable.

The rent protection is provided by our chosen provider and we adhere to their terms and conditions. Should there be a reason outside of these terms for the rent guarantee not to be acceptable, Dawsons cannot be held responsible.

## N.B THE FOLLOWING IS THE RESPONSIBILITY OF THE LANDLORD;

- To be a registered landlord with Rent Smart Wales (RSW), as the property to be let is located within Wales. It is also the landlords responsibility to have the property manged under a license, so must ensure the property is correctly linked to the Dawsons license (required as a licensed agent practising within Wales).
- To have in place adequate landlord building and content insurance (content insurance when applicable) prior to the start of an initial tenancy, and continuously thereafter for the duration of all tenancies.
- To ensure that all glazing complies with the Construction Product Regulations 2013, and furniture complies with the Furniture and Furnishings (Fire) (Safety) Regulations 1988.
- To have gained the required consent from any applicable block or lease management companies prior to the start of an initial tenancy, and that all applicable stipulations relating to the property being tenanted have been brought to Dawsons attention. Please speak with a member of staff on these above points should you need further information.







